



# HARTWOODHILL LABRADORS

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## THE RESERVATION PROCEEDURE

For several years we have operated a strict bio security policy in the interest of our puppies health.

The only clients who get to visit and see puppies at 4-5 weeks have placed a deposit and contract of sale with us. This is to minimise the likelihood of visiting other litters and spreading disease. Human beings, dogs, cats and a lot of other species, including pigeons, can be carriers of campylobacter and salmonella, showing no symptoms but these diseases can be fatal to puppies.

A developing puppy builds up immunity from it's mothers milk but during the weaning process, at 3 ½ weeks this immunity drops. It is boosted at 6 weeks after the first inoculation but gradually drops again until they get their booster inoculation at 10-12 weeks of age.

**THIS SYSTEM PROTECTS THE PUPPY YOU HAVE RESERVED, FROM THIS RISK.**

Puppies are selected by their new owners on the day of collection and strictly in the priority that their contract was placed.

We trust you appreciate our genuine concerns. Yes, we possibly do lose sales because of this policy but would rather lose an enquiry than lose a litter.